



Village of Island Lake Police Department Citizen Survey

On a continuous basis the Village of Island Lake Police Department will be asking residents and business owners for assistance in evaluating the Department's performance and in setting future goals. Your observations and comments are important to us. As a method of providing you with an avenue of communication, we ask that you take a few minutes to complete this survey. If you wish to comment on any of the questions, please do so in the section provided. If you would like to be contacted about a specific concern, please include your name and a daytime telephone number. Thank you in advance for your participation.

1. How many times have you had contact with the Island Lake Police Department in the past year?
 0 times 1-3 times 4-6 times 7 or more

2. If you have had contact, what was it for?

- | | | |
|---|--|--|
| <input type="checkbox"/> Crime Victim | <input type="checkbox"/> Witness | <input type="checkbox"/> Motor Vehicle Crash |
| <input type="checkbox"/> Traffic (violation, warning) | <input type="checkbox"/> House Watch | <input type="checkbox"/> Telephone Call |
| <input type="checkbox"/> Community Presentation | <input type="checkbox"/> Community Service Program | <input type="checkbox"/> Other _____ |

Please circle the number that best describes your rating of the following:	Excellent			Good			Fair			Poor	No Opinion
3. The competence of the officer (s)	10	9	8	7	6	5	4	3	2	1	0
4. The demeanor of the officer (s)	10	9	8	7	6	5	4	3	2	1	0
5. The fairness of the officer (s)	10	9	8	7	6	5	4	3	2	1	0
6. The courtesy of the officer (s)	10	9	8	7	6	5	4	3	2	1	0
7. Traffic enforcement in the Village of Island Lake	10	9	8	7	6	5	4	3	2	1	0
8. Police visibility in the community	10	9	8	7	6	5	4	3	2	1	0
9. Police visibility in your neighborhood	10	9	8	7	6	5	4	3	2	1	0
10. The overall services provided by the Village of Island Lake Police Department	10	9	8	7	6	5	4	3	2	1	0

Please rate the following by checking the appropriate box:	Low	Moderate	High	No Opinion
11. Your concern about becoming a victim of a lesser crime (i.e. vandalism, damage to property, theft) in the Village of Island Lake.				
12. Your concern about becoming a victim of a serious crime (i.e. burglary, robbery, sexual assault) in the Village of Island Lake.				

13. How safe do you feel walking in your neighborhood at night?

- _____ Very Safe _____ Somewhat Safe _____ Not Safe _____ No Opinion

14. How long have you lived in the Village of Island Lake Year (s)

15. In what type of building do you reside or occupy?

- | | | | | |
|--------------------------------------|------------------------------------|---|-------------------------------|------------------------------|
| <input type="checkbox"/> Apartment | <input type="checkbox"/> Townhouse | <input type="checkbox"/> Single Family Home | <input type="checkbox"/> Rent | <input type="checkbox"/> Own |
| <input type="checkbox"/> Condominium | <input type="checkbox"/> Business | <input type="checkbox"/> Other _____ | | |

16. Please indicate whether the person completing this survey is: Male Female

17. Age Group: Under 10 10-18 18-25 25-35 35-45 45-55 55-65 65 and Over.

18. Have you been the victim of a crime in the past 5 years? Yes No

If yes, in the Village of Island Lake? Yes No

19. Did you report the crime to the Police Department? Yes No

If no, Why? _____

20. If you saw a suspicious person in the Village of Island Lake, what number would you call?

- 911 847-526-2100 (Administrative number)
 "0" for operator Other _____

21.

Please check the appropriate box to indicate what YOU feel should be	Very High	High	Medium	Low	Very Low	No Opinion
The priorities of the Village of Island Lake Police Department						
Providing 24 hour patrol services to the community						
Discouraging crime in general						
Notifying citizens of potential criminal activity						
Responding to crimes in progress or that have just occurred						
Responding to and investigating property crimes (i.e. vandalism, theft, etc.)						
Discouraging gang activity						
Investigating burglaries						
Discouraging the sale of alcohol to minors						
Discouraging the sale of tobacco to minors						
Traffic crash reduction through visible traffic enforcement						
Enforcement of parking regulations						
Enforcing handicap parking regulations						
Discouraging automobile crashes in general						
Enforcing drunk driving laws						
Enforcing water usage ordinances						
Enforcing appearance ordinances (i.e. illegal signage, tall grass/weeds, etc)						
Enforcing dog and cat ordinances						
Mediating neighborhood/family disputes						
Investigating local drug sales and dealers						
Arresting individuals who use drugs						
Police presence in the schools						

22. Please indicate where you get information about what is taking place in the Village of Island Lake. (Choose all that apply)

- Website Facebook Newspaper Other _____

23. So that we can provide better police service to the entire community, please help us identify your neighborhood. Please list the nearest intersection to your home or business. _____

COMMENTS: _____

