

UPDATED IMPORTANT INFORMATION ABOUT YOUR REFUSE SERVICE



Changes to Garbage/Recycle/Yard Waste Collection beginning January 1, 2021.

The new contract with the Village of Island Lake means the following changes to service for Island Lake residents.

1. Prairieland will take over billing in 2021. Bill cycle will start January 1st, quarterly 3 month cycle. Look for new bill in the mail.
2. All homes will receive one garbage toter at no additional charge.
3. Yard waste will be included in the quarterly fee (up to 15 bags/bundles of brush per week) for single family (detached) homes. *Bulk and Yard waste is not included for townhomes; yard waste stickers are available for purchase, please call our office for bulk pick-up pricing.*
4. Single family (detached) homes will receive a 95-gallon garbage toter and will keep the current recycle toter.
5. Townhomes will receive a 65-gallon garbage toter and will keep existing recycling toter. Garbage bags outside the toter will require a sticker.

Services and Fees

Single Family (detached) Homes Refuse, Recycling: 1 bulk item per week (under 50 lbs.) and 15 bags of yard waste or bundled brush per week included. (Stickers can be purchased for additional bags/bundles; see below.) Pickup of large bulk items available at additional cost.	\$21.33 per month \$63.99 per quarter
Town Homes: 10 % Discount* Limited Service, bulk items pickup not included: available at an additional cost. Yard waste stickers are available for purchase. *One discount per household: either Senior Discount or Townhome Discount.	\$19.20 per month \$57.60 per quarter
Senior Discount: 20 % * – 65 or older, proof of age required. *One discount per household: either Senior Discount or Townhome Discount.	\$17.06 per month \$51.18 per quarter
Additional toter rental (one toter is included in the quarterly cost)	\$5.00 per month
Yard Waste / Refuse Sticker	\$3.10 per sticker

Additional Notes

- **Yard waste season** runs from April 1st thru November 30th. Food waste will be accepted in yard waste. Remember to compost!
- Prairieland will not pick up toters or containers from other companies; they may not be compatible with our equipment.
- Prairieland is not responsible for damage to personal garbage containers.
- **Requests for townhome toter size exchange** to a 35 gallon trash will be accepted until January 31, 2021. Changes after January 31 will incur a delivery fee.
- **Curbside electronics** (E-scrap) pick-up: one per year; date to be announced.
- **Live Christmas tree pickup** will be the 1st two weeks of January. Trees must be free of decorations and cannot be in plastic bags.

For questions/concerns, contact our customer service department at 847-381-9300. You can also visit us at www.prairielanddisposal.com. Thank you for helping us to be good stewards of the environment for a cleaner, greener Island Lake. We look forward to continuing service in Island Lake.

Prairieland Disposal, Inc.
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"You must be the change you wish to see in the world" - Gandhi