

Have you received a call recently from the Village of Island Lake Public Works Department about replacing your water meter?



It is legitimate.

The Water Meter Replacement Program — currently in progress — is a multi-year project that will result in greatly improved auditing of water usage and a more efficient billing system.

As of January 2026, we replaced over 1,000 meters (of approximately 3,500 customer meters). Public Works is in the process of scheduling replacements for the remaining homes.



Expect a call from Public Works to make an appointment.

- The replacement usually takes 30 minutes or less.
- Someone over the age of 18 must be present during the replacement work.
- Public Works employees carry a photo ID; *don't hesitate to ask to see it.*