



VILLAGE OF ISLAND LAKE

OFFICE OF THE MAYOR

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17 November 2021

The Village of Island Lake is committed to providing a safe and reliable supply of high quality drinking water for our community at a reasonable price. And while water rates in the Village of Island Lake are lower than most of our surrounding communities, cost to keep clean water flowing into our homes and work places has risen considerably and will continue to rise.

Every year the Water Department continues to replace outdated, broken or under-reading water meters. This has decreased lost revenues and helped to maintain equity in water billing throughout town. The Village aims to abandon and replace approximately 500-1000 feet of deteriorating water main every year, thus reducing the cost of repeated repairs and water loss. We will continue to examine all aspects of our operations to improve efficiency without jeopardizing the quality of service.

Due to inflation, rising utility costs, increased mandates introduced by the Illinois Environmental Protection Agency, replacement of the water distribution system in the original section of town, and a rise in maintenance costs incurred for aging infrastructure and equipment; the Village must increase its water rates to all water customers. Like all utilities, rate increases are essential to covering costs of needed upgrades and regular system maintenance. Effective January 1, 2022, water usage rate will increase from \$5.00 per thousand gallons to \$7.50 per thousand gallons. The increase will be reflected on the April 2022 bill which includes January to March 2022 water usage.

We are acutely aware that any increase for any service can have a strong impact on our residents and businesses and is not taken lightly. However just like any other product, costs do increase, and running a water system is no exception.

We thank you for your understanding and support in our goal to keep delivering to you the best water product possible.

Sincerely yours,

Richard McLaughlin, Mayor