

**Village Board Meeting Agenda**  
**VILLAGE OF ISLAND LAKE**  
**3720 Greenleaf Avenue, Island Lake, IL 60042\***  
**\*Audio/Video Zoom Meeting**  
**April 22, 2021, 7:00 p.m.**



**Mayor Amrich has made** a public determination that an in-person meeting of the Village Board members and staff will take place. However, due to COVID-19 health restrictions, it is practical and prudent that audio/video Zoom participation only by the public also be permitted. See below for instructions for electronic participation.

1. **Call to Order** at 7:01 p.m. by Mayor Amrich
2. **Roll Call** Present: Trustees Chris Carlsen (remotely), Chuck Cermak, Harold England, Richard McLaughlin, Dan Powell and Will Ziegler. Absent: none. Also present: Mayor Charles R. Amrich, Clerk Georgine Cooper, Attorney David McArdle (remotely), Treasurer Ed McGinty, Police Chief Dan Palmer, Building Commissioner Russell Kraly (remotely), Technology and Innovation Director George Muligano, Planning and Zoning Chair Joe Zeinz (remotely), Lake Management Chair Ken Wick (remotely)
3. **Pledge of Allegiance** led by Mayor Amrich
4. **Public Comment** included: Ken Wick (as a resident of 51 years): finds it unsettling to be here with another lake management plan that no one on lake management has seen; lake management looks at plans in the fall to have time for consideration; mentioned that Trustee Powell pledged to listen to the lake management committee. Trustee Powell: Pledged that and is a man of his word and will listen to the committee. Trustee McLaughlin: Wanted to meet earlier so that Chair Wick would have a chance to talk to him; tried to get people together. Trustee Cermak: Were you supposed to meet with Trustee McLaughlin and me on Tuesday night? Like you, the Board is here to do what is best for the lake. Chair Wick responded: Yes, but wasn't available.
5. **Clarke Aquatic Services, Inc. presentation**, Jennifer Biancalana  
Jennifer Biancalana: Thanked the Board and went through the presentation. "Give Water for Life" is their motto. 2020 instituted a new program. Reviewed the 2020 Survey of the Lake. Was no algae plan in 2020. 2021 proposal includes lake-wide survey and determine treatment areas; treat herbicide early, then monitor and treat for algae or whatever is called for, including harmful algae (planktonic) blooms. Clarke portal includes records of treatments. Jeremy (applicator) is an Island Lake resident and looks at the lake every day. All licensing and permitting obtained; includes special permit from DNR to protect endangered species.

Trustee McLaughlin: Are you reducing amount of herbicides? What about the channels that look and smell bad. Reply: We assess and determine. Channels have the planktonic algae; we treat but it grows as fast as we treat. We are not addressing Mutton Creek; only treating within the lake. Mayor Amrich: Lake used to be spring fed and springs are plugged; if springs could be opened, it would improve the water. Response: Are looking over Watershed Management Plan with Lake Management and discussing what is coming in. Trustee Cermak: How often are you here? Response: Every 2 weeks in a boat; Jeremy is looking at it every day. Will be looking into non-Island Lake Watershed; could be getting phosphorus from the truck storage on Burnett Rd. Could work with homeowners and landowners.

6. **Environmental Aquatic Management presentation**, Kevin Dahm  
Kevin Dahm: Introduced himself as owner of Environmental Aquatic. Manage lakes and ponds; weekly assessments and treat as necessary; provides a report for each. One fee for entire season regardless of number of treatments. Treats with contact herbicides over top of weeds; don't want to wipe out weeds, but control them. Submerged aquatic weeds will have one treatment. Algae is more difficult; would be proactive. Lake can be easily managed with proactive plan. Will use a boat in most areas; some will need to be done from shore. Test for oxygen in summer when the water is warmer; will do phosphorus testing to build up a database. Mutton Creek is where most of nutrients come in. Trustee McLaughlin: What would you do to stop influx of nutrients? Response: Phoslock phosphorous binding product. There are only 15-20 products; new one is a phosphorus absorbing product (log) that can capture some of the phosphorus; would test to find out what is coming in and whether the product

reduces it; should have short term and long term management plan. Once the lake is looking great, can address longer range issues. Manage hundreds of lakes and ponds. Manage Tower Lakes and it's a more difficult lake; Coves of Lake Barrington; Village of Lakewood. Microscopic algae can produce toxins. If we're coming out once a week and can catch it early and treat it. Trustee Cermak: Are the weeds good for oxygen? Response: Yes, but you don't have an oxygen problem. Trustee McLaughlin spoke to a representative of Tower Lakes and they are thrilled with their lake. Can provide fish stocking advice; need fish stocking balance. Trustee England: How do you address sediment? Response: You can dredge and can put in bacteria to address organic sediment; must know composition of sediment. That's not part of this proposal. Short term: address weeds and algae; long term, sediment and material come in. Trustee McLaughlin: What's the time frame for seeing a difference? Response: It will look better right away. Trustee England: Management fee of \$46,000; is it based on assessment of our lake? Could it go down? Concerned about small budget and other needs? Response: Based on size and products; will review how much product we used and will adjust it; will reduce it next year based on this year's treatment.

Chair Wick: You mentioned that Tower Lake said Clarke couldn't manage Tower Lakes, but didn't think that Clarke treated there; understanding is that a former Clarke employee treated. Response: Understood that they had Clarke, then Rollins, then took over in 1999. Wick: Have you been on a boat on the lake yet? How do you assess? Response: Not yet; drove around and looked at it; will assess. Will not treat every week but will monitor; use 4 different algacides and rotate; can send product labels electronically. Test for dissolved oxygen in June, July and August. Even if you don't go with my company, you can call me for advice.

**7. ACT presentation on 3<sup>rd</sup> party IT Management (joining by Zoom)**

Was not available; no presentation

**8. Excalibur [EXCALTECH] presentation on 3<sup>rd</sup> party IT Management (by Zoom)**

Tony Frederickson EXCALTECH: Formerly Excalibur; has been in business 28 years; were busy this past year due to pandemic. Tom Rissman and Matthew McCann part of management team; Amanda Regan, Justin Sampsel, Daniël den Hoed and Scott Kopacz (Island Lake resident), web operations runs out of Florida; 46 employees, majority are engineers; 30 minute service response time; person answers the phone in 15 seconds; 99% client retention rating; business is built on referral. Here to talk about 24-hour managed support; do project work for clients and data center services for co-location (move servers to data centers—example in Milwaukee and Kenosha). Have 2 plans: SSA—simpler. TSS: Total Support Solution: Monthly fee; includes everything; strive to resolve issues in 30 minutes or less. Advantages: 24/7, 365; "white glove" service taking care of network and users. Install hardware and software as part of plan; support Microsoft 365 including spam and antivirus and malware; website design would not be included but anything that takes an hour would be included. Trustee Cermak: Client can call for non-service items; what is the rate? Response: \$115 hours. Example, if calling in on a PC that is not the property of Island Lake would be extra but if it's put on the network, the charge would be voided. Trustee Powell: How many systems are covered? Response: It's a per user price of \$99 each (based on 44 users); we would be involved in police cams in any systems you have as long as you have warranties? Trustee Cermak: What other municipalities do you work with? Response: Will provide? Trustee England: Would all of our storage be on the web? Response: Would have to do an infrastructure reevaluation; will not charge the \$399 for it. We can't support items that are not supported; yes, you would have to update your servers; we would take care of that including licensing. Evaluation would take 3 - 4 hours of a person onsite. Manage entire infrastructure and applications; have a private data center in place with 24/7 police presence requiring fingerprint recognition for entry. Have a lot of cloud solutions; more data is stored that way; you can do incremental backups; can do data recovery in hours; none of clients have ever had to pay ransom. Can support staff working remotely; provides flexibility. Have different levels of solutions for clients according to their needs; can move to different platforms in necessary for safety.

Trustee Ziegler: This is a flat rate proposal instead of an hourly rate, correct? Response: Yes, \$4356.00 based on 44 users/computers. It will go up \$99 for additional users and down \$99 per user for fewer.

**OLD BUSINESS**

**9. Motion to waive the competitive bid process and accept a 2021 Lake Treatment contract in an amount not to exceed \$49,995.00**

Discussion: Attorney McArdle: The motion will need to incorporate one of the contractors and that contract amount. Mayor Amrich: Do we want to refer this to the Lake Committee? Trustee McLaughlin: Pick one; it needs to be done. Trustee Powell: Send it to the Lakes Committee. Trustee Ziegler: Agrees with Trustee Powell. Trustee England: Would Lake Management like to evaluate the proposal? Chair Wick: Realistically, depending on other people schedules, it would take 2 – 3 weeks to properly vet. We vetted other companies and invited them to bid in the fall. The ILM required \$8,000 to provide a proposal. We ILM and McCloud were other vendors. The McCloud proposal included items we said we didn't need. We want to make sure everyone is bidding the same things: apples to apples. Trustee Cermak: Up the creek is part of our lake; we'd like to have your group meet within a week with Environmental Aquatics and give a recommendation to the Board. Chair Wick: We have been moving on treatment since last fall; we are now behind schedule. Trustee McLaughlin: What would you do differently? I feel sometimes you need to try something different. Response: Ask for letters of recommendation and ask company to do an assessment. Trustee Cermak: You can get a list from him and call clients. We can have a special meeting.

Motion to table #9 by Trustee Ziegler, Second by Trustee England

Ayes: Trustees Carlsen, Cermak, England, McLaughlin, Powell and Ziegler. Nays: none.

Motion carried.

**10. Mayor Comments** included: none

**11. Trustee and Staff Comments** included:

Trustee Cermak: We need to look at hiring someone to look into grants. New business opening May 1: Simplistic Holistics. Mayor Amrich: We sent information to our congresswoman but we need someone to write the grants. Trustee England: Asked Treasurer McGinty about COVID money mentioned at the budget meeting: Did we get \$986,000? Response: We have not received it yet; assume it might be in the next year. Trustee England: It would ease the burden of some of these projects.

Trustee Powell: RE: Evaluation of water rates: put together a spreadsheet showing deficits for 2021-2022 at current and increased water rates; \$1,620,864 operating expenses. Known project totals: \$10,504,500. Rates should have been adjusted over time; trying to break it apart to lighten the "hit". We know money is coming, but not how much. Did not do percentage analysis over the years. To get out of red, we would net to go to \$10 per 1,000 gallons; not saying we should. Treasurer McGinty: We can look at other alternatives. There are other ways of receiving money and we need someone to go after it. We get very little money from outside sources; get what State and taxpayers give us; percentage increase can go do if we get money from other sources. If we scale back and go to \$1,016,064, we won't be able to cover emergency instances. We currently have \$700,000 in the water fund. We need to start putting money back into the water system. \$550,000 needs to be put in this year; need to start doing proactive improvements and getting the correct amount for our water; we would be paying \$1,000,000 just do monitoring.

Trustee McLaughlin: We have a lot of Admin payroll coming out of water; is that normal? Response: Yes. Each does work for the water department. Trustee Carlsen: Would like to see a similar spreadsheet for Administrative Office expenditures. Would like to see recreation programs get started. Trustee Ziegler: Lori Tanzillo sent email to see if we can open programs in May/June: children's classes, Zumba, yoga. Summer Camp and T-Ball. Have gym rented in June by Lifeline for screenings for \$150. Pom girls rent but are probably done for the season; outdoor market. Needs assistant to come back on a part-time basis for Camp and field trips. Looking for feedback from board to provide to Lori. From a Rec perspective, they self-sustain. Mayor Amrich: LYAA is not supposed to be here on Thursday nights. Trustee Ziegler: Will bring it up with Lori; would like to have open gym. Trustee Cermak: May/June is fine with me. Trustee England: Agree. We need to pay night guardian. Treasurer McGinty: Admin pays for night guardians. Consensus is yes, with understanding that it shuts down if that becomes required.

Director Muligano: Took notes during presentation but Tony [EXCALTECH] talked about narrowly focused issues. Other things I do: sound system for events; cell phone supports; in-vehicle dash cam systems; telephone systems; interfacing with vendors and Homeland Security; running of sound systems; innovative systems like 2-way communication with cells; support day to day operations and help people do their jobs. Provide creative solutions, for example, for Creative Playtime. They would have had to shut down this past year without the Zoom capabilities. Would like to retire but would like to come up with a complete plan. The solutions in the proposal cover only IT. Replacing technology will be

required and will cost more money; need a comprehensive transition plan and I think you need my help with this. Trustee Ziegler: Any hardware and software on the system on the network will be covered. We will be able to save money to support additional needs. Understood that you were looking for a way to phase yourself out. Trustee McLaughlin: How do other Villages our size handle this? Response: They are not in the shape we are. It will take at least to the end of the year to do this. Trustee Powell: George is sharing what are the other considerations. Trustee Ziegler: George was doing a phenomenal job with what he had to work with. In the budget meeting he asked for money; we don't have it. The only way to do this is to eliminate the position and use the \$70,000. Excalibur or another company would handle this. They have handled situations in which someone quit and they had to come in and solve. They bring in engineers. We would save enough money to outsource other items. Don't want to get rid of George. We need to think of 8,000 people.

Chair Zeinz: Based on my experience (retired from the industry) with outsourcing IT, you still need someone to manage the outsourcing; you need a detailed plan and a vision of how to get from point A to point B. Trustee Ziegler: We talked about having George available during transition if he wants to be.

**12. Public Comment** included: none

**13. Motion to go into Executive Session for the purpose of discussing employment, compensation and performance of specific employees 5 ILCS 120/2(c)(1)**

Discussion:

Motion to go into Executive Session for the purpose of discussing employment, compensation and performance of specific employees 5 ILCS 120/2(c)(1) by Trustee Powell, Second by Trustee McLaughlin

Ayes: Trustees Carlsen, Cermak, McLaughlin, Powell and Ziegler. Nays: none. Motion carried.

**14. Possible action as a result of Executive Session**

None

**15. Adjournment**

Motion to adjourn by Trustee Cermak, Second by Trustee Ziegler

Ayes: Trustees Carlsen, Cermak, England, McLaughlin, Powell and Ziegler. Nays: none

Motion carried at 10:56 p.m.

Submitted by Georgine Cooper