



June 2022

To Our Valued Customers,

We are pleased to announce that Prairieland Disposal has officially joined the LRS family, the Midwest's largest independent waste and recycling service provider. We welcome you to the expanded LRS family and commit to providing excellent service to the Village of Island Lake community. Here is what you need to know about the transition.

CHANGES

LRS Billing

Your quarterly bill will now come from LRS and will include a return envelope for your convenience.

LRS Billing Schedule

Your first LRS invoice will be dated July 1st for services to be fulfilled in July, August and September and then continue, on a quarterly basis in advance as follows:

Mailed in October for services to be received in: October, November, December

Mailed in January for services to be received in: January, February, March

Mailed in April for services to be received in: April, May, June

Mailed in July for services to be received in July, August and September

Online accounts and Automatic Payment

Online accounts and autopay will not transfer from your Prairieland account; you will need to set up a new online or autopay account. Your July bill will include an autopay form and online account instructions.

Office and Drop-Off Center

Prairieland Disposal/LRS is now located at 1350 N Old Rand Rd, Wauconda, IL—moved from their facility at 21N988 Pepper Rd in Lake Barrington.

REMAINS THE SAME

Monday Pickup

The regular pickup day for waste, recycling and yard/organic waste will still be Mondays. Have your materials out by 7:00 AM.

Scope of Service

All services you had before, you will continue to have.

Contact Us

For questions and concerns, missed pickups or bulk item pickup, **contact our customer service team at 847.381.9300 or email us at Service@PrairielandDisposal.com**.

We look forward to continuing to serve you. Please contact us at **847.381.9300** or email us at **Service@PrairielandDisposal.com**.

Best,

Alan T. Handley